



ORDERING GUIDE

FortiAuthenticator

Available in



Hardware Appliance



Virtual Machine



BYOL using public cloud providers



FortiAuthenticator-Cloud (FortiTrust Identity)

Many of the most damaging breaches have been accomplished through unauthorized users gaining access to a network or inappropriate levels of access granted to valid users. FortiAuthenticator provides services which are key in creating effective security policy, strengthening security by ensuring only the right person at the right time can access your sensitive networks and data.

FortiAuthenticator can transparently identify network users and enforce identity-driven policy on a Fortinet-enabled enterprise network. It provides seamless secure multi-factor/OTP and FIDO passwordless authentication for many access protocols across the organization. Other features include:

- Certificate management for enterprise wireless and VPN deployment
- Guest management for wired and wireless network security
- Single Sign-On capabilities for both internal and cloud networks

This ordering guide will help you choose the right solution for your customer. FortiAuthenticator is offered as a hardware appliance, a virtual machine for private and public cloud deployments, or as FortiAuthenticator-Cloud which is part of a SaaS-based cloud service (FortiTrust Identity).

| FUNCTIONAL AREA | FEATURE | APPLIANCE AND VM | AVAILABLE IN FORTIAUTHENTICATOR-CLOUD |
|----------------------------|---|------------------|---------------------------------------|
| RADIUS | VPN Authentication | ✓ | ✓ |
| | Admin Authentication | ✓ | ✓ |
| | 802.1X | ✓ | ✓ |
| | Dynamic VLAN | ✓ | ✓ |
| TACACS+ | Change of Authorization | ✓ | ✓ |
| | Admin Authentication | ✓ | N/A |
| | Command Authorization | ✓ | N/A |
| FSSO | Agent, Polling | ✓ | ✓ |
| | Syslog, RSSO, WSSO, etc | ✓ | ✓ |
| | SSO Mobility Agent | ✓ | ✓ |
| Single Sign-On | SAML IdP, IdP Proxy | ✓ | ✓ |
| | SSLVPN | ✓ | ✓ |
| | Google, AWS, Azure and O365 integration | ✓ | ✓ |
| | OAuth2/OIDC Provider | ✓ | ✓ |
| | SCIM Provisioning (client and server) | ✓ | ✓ |
| | FortiToken Mobile (FTM) ¹ | ✓ | ✓ |
| | FortiToken (FTK) ² | ✓ | ✓ |
| MFA | FortiToken Cloud (FTC) ³ | ✓ | ✓ |
| | SMS and Email ⁴ | ✓ | ✓ |
| | FIDO Passwordless ⁵ | ✓ | ✓ |
| | Adaptive Authentication ⁶ | ✓ | ✓ |
| | Windows Agent | ✓ | ✓ |
| Portals | OWA Agent | ✓ | ✓ |
| | Captive Portal | ✓ | ✓ |
| | Self-Registration and Guest | ✓ | ✓ |
| PKI Certificate Management | Social Login | ✓ | ✓ |
| | Server certificates | ✓ | ✓ |
| | User certificates | ✓ | ✓ |
| | VPNs, SCEP, ZTNA | ✓ | ✓ |
| HA | CMPv2 | ✓ | ✓ |
| | Active Passive ⁷ | ✓ | N/A |
| | Load Balancing ⁷ | ✓ | N/A |

1 On appliances and VM, included FortiTrust Identity

2 FTK requires separate hardware purchase

3 Included with FortiTrust Identity subscription

4 FortiGuard SMS license needed (or use free third-party SMS gateway). If purchase FTM tokens, get 2 x No of Tokens FortiGuard SMS credits (must be used within one year)

5 FTK400 is separate purchase (or bring your own FIDO authenticator)

6 Enhanced Adaptive Auth for appliances and VM requires FTC, included with FortiTrust Identity

7 Separate license (except for FTM) needed for HA nodes

LICENSE ORDER INFORMATION

FORTIAUTHENTICATOR HARDWARE (F-SERIES MODELS)

| PRODUCT | SKU | DESCRIPTION |
|---|---------------|---|
| BASE USER LICENSE | | |
| FortiAuthenticator 300F | FAC-300F | 4x GE RJ45 ports, 2x 1 TB HDD. Base License supports up to 1500 users. Expand user support to 3500 users by using FortiAuthenticator Hardware Upgrade License. |
| FortiAuthenticator 800F | FAC-800F | 4x GE RJ45 ports, 2x GE SFP, 2x 2 TB HDD. Base license supports up to 8000 users. Expand user support to 18 000 users by using FortiAuthenticator Hardware Upgrade License. |
| FortiAuthenticator 3000F | FAC-3000F | 4x GE RJ45 ports, 2x 10GE SPF, 2x 2TB SAS Drive. Base License supports up to 40 000 users. Expand user support to 240 000 users by using FortiAuthenticator Hardware Upgrade License. |
| USER UPGRADE LICENSE | | |
| Hardware Upgrade licenses for FAC-300F, FAC-800F, and FAC-3000F | FAC-HW-100UG | FortiAuthenticator 300F, 800F, 3000E, or 3000F, 100 user upgrade. |
| | FAC-HW-1000UG | FortiAuthenticator 300F, 800F, 3000E, or 3000F, 1000 user upgrade. |
| | FAC-HW-10KUG | FortiAuthenticator 800F, 3000E, or 3000F, 10 000 user upgrade. |
| | FAC-HW-100KUG | FortiAuthenticator 3000F, 100 000 user upgrade. |

User upgrade licenses are stackable. FortiAuthenticator HW model Support contracts (not shown) are not stackable. FAC HW HA nodes require separate licensing.

FORTIAUTHENTICATOR VIRTUAL MACHINE

| PRODUCT | SKU | DESCRIPTION |
|---|------------------------|---|
| Base License and Additional User License | | |
| | FAC-VM-Base | VM Base License supports 100 users. Exapnd user support to 1 million plus users by using FortiAuthenticator VM Upgrade License. |
| | FAC-VM-100-UG | FortiAuthenticator-VM 100 user license upgrade. |
| | FAC-VM-1000-UG | FortiAuthenticator-VM 1000 user license upgrade. |
| | FAC-VM-10000-UG | FortiAuthenticator-VM 10 000 user license upgrade. |
| | FC1-10-0ACVM-248-02-12 | 1 Year 24x7 FortiCare Contract (1-500 users). |
| | FC2-10-0ACVM-248-02-12 | 1 Year 24x7 FortiCare Contract (1-1100 users). |
| | FC3-10-0ACVM-248-02-12 | 1 Year 24x7 FortiCare Contract (1-5100 users). |
| | FC4-10-0ACVM-248-02-12 | 1 Year 24x7 FortiCare Contract (1-10 100 users). |
| | FC8-10-0ACVM-248-02-12 | 1 Year 24x7 FortiCare Contract (1-25 100 users). |
| | FC5-10-0ACVM-248-02-12 | 1 Year 24x7 FortiCare Contract (1-50 100 users). |
| | FC6-10-0ACVM-248-02-12 | 1 Year 24x7 FortiCare Contract (1-100 100 users). |
| | FC9-10-0ACVM-248-02-12 | 1 Year 24x7 FortiCare Contract (1-500 100 users). |
| | FC7-10-0ACVM-248-02-12 | 1 Year 24x7 FortiCare Contract (1-1M users). |

FAC VM Licenses are stackable. Support contracts are also stackable. FAC VM HA nodes require separate licensing.

LICENSE ORDER INFORMATION

All VM model limits are scaled based on 'Users' quota for VM license.

HW model limits are based on respective base license limit.

For the full limit table, see the [FortiAuthenticator Release Notes](#).

| OBJECT NAME (6.4 BUILD 1043) | BASE VM | BASE 300F | BASE 800F | BASE 3000F |
|---------------------------------------|----------------------------------|-----------|-----------|------------|
| Users (local and remote) | 100 | 1500 | 8000 | 40000 |
| FortiTokens | 200 Number of users x 2 | 3000 | 16000 | 80000 |
| FortiToken Mobile Licenses | 200 | 200 | 200 | 200 |
| User Groups | 10 Number of users / 10 | 150 | 800 | 4000 |
| SSO Users | 100 Same as number of users | 1500 | 8000 | 200000 |
| Guest Users | 100 Same as number of users | 1500 | 8000 | 200000 |
| Social Users | 100 Same as number of users | 1500 | 8000 | 200000 |
| Device (MAC-based Auth.) | 500 Number of users x 5 | 7500 | 40000 | 200000 |
| Auth Clients (RADIUS and TACACS+) | 33 Number of users / 3 | 500 | 2666 | 13333 |
| Remote LDAP Servers | 4 Number of users / 25 | 60 | 320 | 1600 |
| Remote RADIUS Servers | 4 Number of users / 25 | 60 | 320 | 1600 |
| Remote SAML Servers | 4 Number of users / 25 | 60 | 320 | 1600 |
| Remote OAuth Servers | 4 Number of users / 25 | 60 | 320 | 1600 |
| User Certificates | 500 Number of users x 5 | 7500 | 40000 | 200000 |
| Server Certificates | 10 Number of users / 10 | 150 | 800 | 4000 |
| TACACS+ Services | 10 Number of users / 10 | 150 | 800 | 4000 |
| TACACS+ Service Attribute-value Pairs | 2550 Number of services * 255 | 38250 | 204000 | 1020000 |

BASE AND UPPER LIMIT FOR HW MODELS

User upgrade licenses can be applied to both VM and HW models and are stackable.

| FAC H/W MODEL | BASE LICENSE USER LIMIT | UPGRADE UPPER LIMIT |
|---------------|-------------------------|---------------------|
| 300F | 1500 | 3500 |
| 800F | 8000 | 18000 |
| 3000F | 40000 | 240000 |

FORTICLIENT SSO MOBILITY AGENT

| PRODUCT | SKU | DESCRIPTION |
|--|----------------|---|
| FortiClient SSO License for FortiAuthenticator | FCC-FAC2K-LIC | FortiAuthenticator FortiClient SSO Mobility License for 2000 FortiClient connections (does not include FortiClient Endpoint Control License for FortiGate) |
| | FCC-FAC10K-LIC | FortiAuthenticator FortiClient SSO Mobility License for 10 000 FortiClient connections (does not include FortiClient Endpoint Control License for FortiGate) |
| | FCC-FACUNL-LIC | FortiAuthenticator FortiClient SSO Mobility License for unlimited FortiClient connections (does not include FortiClient Endpoint Control License for FortiGate) |

Stackable license. FAC HA nodes require separate licensing.

FORTITOKEN MOBILE

| PRODUCT | SKU | DESCRIPTION |
|--|----------------|---|
| FortiToken Mobile (Electronic License) | FTM-ELIC-5 | Software one-time password tokens for iOS, Android, and Windows Phone mobile devices. Perpetual licenses for 5 users. Electronic license certificate. |
| | FTM-ELIC-10 | Software one-time password tokens for iOS, Android, and Windows Phone mobile devices. Perpetual licenses for 10 users. Electronic license certificate. |
| | FTM-ELIC-25 | Software one-time password tokens for iOS, Android, and Windows Phone mobile devices. Perpetual licenses for 25 users. Electronic license certificate. |
| | FTM-ELIC-50 | Software one-time password tokens for iOS, Android, and Windows Phone mobile devices. Perpetual licenses for 50 users. Electronic license certificate. |
| | FTM-ELIC-100 | Software one-time password tokens for iOS, Android, and Windows Phone mobile devices. Perpetual licenses for 100 users. Electronic license certificate. |
| | FTM-ELIC-200 | Software one-time password tokens for iOS, Android, and Windows Phone mobile devices. Perpetual licenses for 200 users. Electronic license certificate. |
| | FTM-ELIC-500 | Software one-time password tokens for iOS, Android, and Windows Phone mobile devices. Perpetual licenses for 500 users. Electronic license certificate. |
| | FTM-ELIC-1000 | Software one-time password tokens for iOS, Android, and Windows Phone mobile devices. Perpetual licenses for 1000 users. Electronic license certificate. |
| | FTM-ELIC-2000 | Software one-time password tokens for iOS, Android, and Windows Phone mobile devices. Perpetual licenses for 2000 users. Electronic license certificate. |
| | FTM-ELIC-5000 | Software one-time password tokens for iOS, Android, and Windows Phone mobile devices. Perpetual licenses for 5000 users. Electronic license certificate. |
| | FTM-ELIC-10000 | Software one-time password tokens for iOS, Android, and Windows Phone mobile devices. Perpetual licenses for 10000 users. Electronic license certificate. |

Stackable. These licenses do not need to be registered on HA nodes, they are replicated from the primary node. Refer to the [FortiToken Ordering Guide](#) for more details.

FORTIGUARD SMS

| PRODUCT | SKU | DESCRIPTION |
|----------|--------------|------------------------------------|
| FortiSMS | SMS-ELIC-100 | License for 100 SMS text messages. |

License is stackable. Customer has option to use a third-party SMS gateway (Bring Your Own SMS). SMS SKUs for FortiToken Cloud cannot be applied to FortiAuthenticator SMS. FAC HA nodes require separate licensing.

FORTINET TRAINING AND CERTIFICATION

FCP – FortiAuthenticator Administrator Training and Certification

Learn how to use FortiAuthenticator for secure authentication and identity management, configure and deploy FortiAuthenticator, use FortiAuthenticator for certificate management and two-factor authentication, authenticate users using LDAP and RADIUS servers, and explore SAML SSO options on FortiAuthenticator.

Course Description

For more information about prerequisites, agenda topics and learning objectives, please refer to the course description at https://training.fortinet.com/local/staticpage/view.php?page=library_fortiauthenticator-administrator.

Ordering Information

| SKU | DESCRIPTION |
|-------------|--|
| FT-FAC | Instructor-led Training – 3 full days or 4 half days |
| FT-FAC-LAB | On-demand Labs in self-paced |
| NSE-EX-FTE2 | Certification Exam |

SAMPLE BILL OF MATERIALS (BOM)

A customer wants to buy FortiAuthenticator. They have 5700 users but only half of their users use FortiToken Mobile Tokens, so, 2850 FTM Tokens. They also want to use the SSO Mobility Agent for all users. They would like to see pricing for both VM and Hardware to evaluate for their decision. They also want to know what it would look like to add HA. They don't know if they are going to do Active/Passive or Active/Active (Load Balancing) yet, but that does not matter since the licensing will still be the same. Each FAC node in HA cluster needs its own support. Support contracts cannot be split among cluster members. Support contracts for VM appliances are stackable.

Standalone VM:

- 1 x FAC-VM-BASE
- 6 x FAC-VM-1000-UG
- 1 x FTM-ELIC-2000
- 1 x FTM-ELIC-1000 (This will give them 150 extra tokens for headroom and is much more cost effective)
- 1 x FCC-FAC10K-LIC (For SSOMA)
- 1 x FC3-10-0ACVM-248-02 (FortiCare Premium Support for 5100 users)
- 1 x FC2-10-0ACVM-248-02 (FortiCare Premium Support for 1100 users)

Standalone Hardware:

- 1 x FAC-800F (8000 users)
- 1 x FTM-ELIC-2000
- 1 x FTM-ELIC-1000 (This will give them 150 extra tokens for headroom and is much more cost effective)
- 1 x FCC-FAC10K-LIC (For SSOMA)
- 1 x FC-10-AC8HF-247-02

VM HA: (One A/A or A/P node for redundancy)

- 2 x FAC-VM-BASE
- 12 x FAC-VM-1000-UG
- 2 x FCC-FAC10K-LIC (For SSOMA)
- 1 x FTM-ELIC-2000 (FTM licenses are replicated across HA cluster members so don't need to duplicate)
- 1 x FTM-ELIC-1000
- 2 x FC3-10-0ACVM-248-02 (FortiCare Premium Support for 5100 users)
- 2 x FC2-10-0ACVM-248-02 (FortiCare Premium Support for 1100 users)

HA Hardware:

- 2 x FAC-800F (8K User limit)
- 2 x FCC-FAC10K-LIC (For SSOMA)
- 1 x FTM-ELIC-2000
- 1 x FTM-ELIC-1000 (This will give them 150 extra tokens for headroom and is much more cost effective)
- 2 x FC-10-AC8HF-247-02

FREQUENTLY ASKED QUESTIONS

Can I purchase FortiAuthenticator-Cloud separately?

No. FortiAuthenticator-Cloud is only available with a FortiTrust Identity subscription. See the FortiTrust Ordering Guide for details.

Is it possible to purchase a license for 3000 users and split it between two FortiAuthenticators with 1500 users each?

No. The FAC user licenses are tied to their respective FortiAuthenticators; such a configuration is not possible.

Do I need an additional FTM license for an FAC HA node (either Active Passive or Active-Active Load Balancing)?

No. The FTM license is replicated across all HA nodes.

Can I use the standalone FortiToken Cloud SMS license (FTC-SMS-xxx) on FortiAuthenticator?

No. You can use the FortiGuard SMS license or configure FortiAuthenticator to use a third-party SMS provider. If you are using FortiAuthenticator-Cloud, which is part of the FortiTrust Identity subscription, you will receive SMS credits included with that subscription.

Visit www.fortinet.com for more details

